

Dear High School Families,

In an effort to deliver the best course materials to our students, we have decided to upgrade our current textbook program. After careful consideration, I am pleased to announce MBS Direct as our new partner in education. Their main goal coincides with ours: to deliver our families satisfaction and the best educational materials possible.

MBS Direct was the clear choice when keeping our families in mind because they currently serve hundreds of schools across the nation just like ours. In addition, MBS Direct owns and operates its own U.S. based Customer Contact Center to answer any questions you may have. This Customer Contact Center is available 7 days a week.

MBS Direct has created an online bookstore for our school, and made the ordering process exceptionally simple and straightforward. Our Virtual Bookstore is organized according to class names and will provide you with real-time inventory when ordering. MBS Direct will also handle our textbook buyback. Since they work with so many schools, they will be able to offer competitive buyback prices.

MBS Direct operates a cutting-edge warehouse facility with the nation's largest inventory of money-saving used books – we recommend that you order early for the best chance at saving. Simply visit our online bookstore by going to lmca.org or by calling their Customer Contact Center at (800) 325-3252. The Virtual Bookstore will be open on July 6, 2009. Be sure to bookmark our new Virtual Bookstore for later reference and quick ordering.

Here are some of the benefits of MBS Direct:

- Online ordering 24 hours a day, 7 days a week
- Guarantee that every textbook used by our school will be available for purchase
- Largest selection of used books in the nation, each one graded for quality
- The largest eBook program in the nation
- Customer Loyalty program that gives you more money at buyback
- Most orders filled and shipped within 24 hours
- Low shipping rates
- Payment options include: Visa, MasterCard, Discover, American Express

We hope you are as happy with MBS Direct as we are. If there are any questions, please feel free to contact the school or MBS Direct. We appreciate your support in this matter and encourage you to provide us with feedback on your experience using our new Virtual Bookstore.

Sincerely,
Mike Elliott
Secondary Principal